

TECHNICAL CORRIGENDUM – 1

28-02-2019

Rate Contract for Selection of Agency for providing Microsoft Azure cloud computing services.

TENDER NO - WEBEL/EOT/COM/19-20/00088 Dated: 20-02-2020

Sl. No	Section No.	Page No	Existing Content	Query	Response from WBEIDC/ To be read as
1.	SECTION E: ELIGIBILITY CRITERIA FOR PARTICIPATION IN THE TENDER, SL NO 9 :- Office Location	25	The bidder must have an office in Kolkata. Supporting document has to be submitted.		The Bidder must have an office in Kolkata. If local presence is not there the bidder should provide a declaration to setup a facility within 1 month from the date of award of Letter of Intent. Supporting Document has to be provided.
2.	SECTION E: ELIGIBILITY CRITERIA FOR PARTICIPATION IN THE TENDER, SL NO 3 : Documents required substantiating pre- qualifying criteria	24	Copy of work order(s) / purchase order(s) along with completion certificate.	Since, we have a NDA with our existing clients hence, we cannot share the Purchase Order or any other contact copies of the existing clients. Hence, customer is requested to allow us to submit the Self-declarations or Company Secretary signed undertakings.	Copy of work order(s) / purchase order(s) along with completion certificate/self-declaration from authorized signatory in company's letter head stating the details along with completion date may be submitted.
3.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT, Scope of Work, 1.4 Service Management and provisioning, SL. No 7	11	The CSP should support seamless migration of supported physical server/VM on premises to DC/DR with minimal downtime	Migration is done by existing application vendor or SI and MSP to coordinate with Customer and CSP and support the migration up to infra level so please mention CSP/MSP.	This is a CSP capability which has been mentioned here. MSP/SI has to perform the same.

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4.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT , Scope of Work,	9	If any new application is to be hosted on Azure, the bidder has to migrate the same in co-ordination with customer and Microsoft team.	In case the bidder has to migrate the application then necessary access will be provided by Webel in source IDC and bandwidth at source IDC will be provided by Webel	This would be discussed with the successful bidder.
5.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT, Scope of Work, 1.4 Service Management and provisioning, SL. No 3	11	The CSP shall manage the underlying hardware infrastructure and virtualization layer following the appropriate patch management and technology refresh cycles.	Noted but for patch management MSP/CSP will inform the application developer of the OS patch releases, it is the responsibility of the application vendor to test the patch before it is implemented by the MSP hope Webel means the same please clarify for patch management understanding.	This is a capability of CSP till the virtualization layer.
6.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT, Scope of Work, 1.8 Network Services , SL No 4	14	The services provider's infrastructure should be protected against DDoS	Please mention the specifications, mitigation capacity, throughput etc required for DDOS, Firewall and other security requirements.	Kindly refer to BOQ Line Item No. 1.46
7.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT, Scope of Work, 1.9 Security, Privacy and Compliance Requirement , SL No 11	14	CSP should provide cloud services with protection from distributed denial of services (DDoS) attacks.	Please mention the specifications, mitigation capacity, throughput etc required for DDOS, Firewall and other security requirements	Kindly refer to BOQ Line Item No. 1.46

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8.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT, Scope of Work, 1.4 Service Management and provisioning, SL. No 3	11	The CSP shall manage the underlying hardware infrastructure and virtualization layer following the appropriate patch management and technology refresh cycles	Do MSP / Bidder have to manage the infra up to OS.	Complete Management as mentioned in BOQ line item No. 1.63
9.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT, Scope of Work, 1.4 Service Management and provisioning, SL. No 10.	11	The CSP should be able to provide for incremental backup of VM's on a daily/weekly, monthly and yearly basis	Do bidder have to manage the backup of the servers and storage and restoration when needed or just backup infra to be provided and Webel to take backup and restore the same as or when needed?	Kindly refer to BOQ Line Item No. 1.54
10.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT, Scope of Work	9	The selected bidder will have to migrate/ host the application from the existing subscription of Azure to the new subscription within Microsoft Azure only.	How the Provisioning and Migration and Support cost to be quoted by the bidder during Tender submission?	It's a subscription migration and not the migration of the resources.
11.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT, Scope of Work, 1.4 Service Management and provisioning, SL NO. 6	11	The CSP should BYOL for licenses including (but not limited to) Windows, RHEL, SUSE Linux, SAP HANA and Oracle	Requirement is not clear, requesting more elaboration.	This is a CSP compliance.

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12.	SECTION-A: INTRODUCTION & OBJECTIVE OF THE PROJECT, Scope of Work, 1.8 Network Services, SL No.	14	The service provider should provide an option of extending an MPLS to cloud.	Whether WEBEL expects bidder to supply MPLS links?	This is a CSP compliance if it has the functionality for the same.
13.				Whether WEBEL expects 24x7 Monitoring, Analysis and Reporting of the entire Cloud infrastructure from the bidder? If yes, Whether WEBEL will allow the bidder to propose Managed Services additionally and how?	Kindly refer to BOQ Line Item No. 1.46 to Line item No. 1.63.
14.				It is assumed that all the necessary software / application licenses will be made available by the consumer entity/department, bidder is not responsible for providing any license.	Application related licenses will be provided by the End Customer. OS license is already part of the BOQ.
15.				Whether WEBEL would opt for additional support (Standard/Professional Direct) from CSP/OEM? If yes, Whether WEBEL will allow the bidder to propose Managed Services additionally and how?	NO.
16.	SECTION - C: GENERAL TERMS AND CONDITIONS, SL No. 2	19	Rate Contract for 1 year would be executed with bidder securing lowest price as per their offer. The		Rate Contract for 2 year would be executed with bidder securing lowest price as per their offer. The

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			successful bidder will have to give security deposit time to time of 10% of total order value (mentioned in LOI) in the form of PERFORMANCE BANK GURANTEE for a period of 60 days+ the maximum contract period among the items quoted. After receiving the PBG, firm P.O will be issued.		successful bidder will have to give security deposit time to time of 10% of total order value (mentioned in LOI) in the form of PERFORMANCE BANK GURANTEE for a period of 60 days+ the maximum contract period among the items quoted. After receiving the PBG, firm P.O will be issued.

THE ABOVE CORRIGENDUM IS A PART OF ORIGINAL TENDER DOCUMENT