

TECHNICAL CORRIGENDUM-1
WEBEL/EOT/COM/19-20/00095 Dated 13-03-2020

#	RFP Document Reference			Content of the RFP requiring Clarification	Clarification Sought	Response/To be read as
	Section No	Sub-Section	Page No			
1	B	23. Intellectual Property Rights (IPR)	22 of 150	All necessary hardware, software, Source Code, Design Document, All Requirement Specification, Hardware Sizing Documents, Test Plan, Test Data, Test Cases, licenses etc. Intellectual Property Rights (IPR) will be in the name of the GOVT. AGENCY	Bidder is going to supply "Off the Shelf" product. The source code will be available only for customization done during implementation. We request department for confirm that 1) IPR will be only for customization done for WEBEL is required. 2) For which "GOVT. Agency" IPR & Licenses should be issued.	IPR for customization will be issued in the name of the End-Customer
2	E	1. Organizational Scope	51 of 150	After completion of Business Blueprinting, OEM will perform an audit activity on the final TO-BE document and will submit a report to WEBEL. SI has to comply all non-conformances before proceeding with the next phase.	We request department to remove this clause as confirmation normally given by Bidder in its Business Blue Print Document.	No change suggested
3	E	Integration and system testing	58 of 150	System Testing, as a second iteration, shall focus on the most important cross enterprise scenarios with touch points to external components, including testing of conversions, interfaces, reports, and the necessary authorizations. It will be conducted by WEBEL users with the assistance of core team.	We understand following external components could be part of integration. SMS, E-Mail, Payment Gateways, Biometric, Digital Signature, RMC Portal, WEBEL Portal etc. We request department to confirm a) Additional External Components which required to be integrated with ERP system. b) API for external component will be provided by WEBEL. c) Changes required in external component to integrate with ERP system will be done by WEBEL. d) Digital Signature certificates will be provided by WEBEL. e) SMS & Email servers will be provided by WEBEL.	The following external components could be part of integration- SMS, E-Mail, Payment Gateways, Digital Signature, 4 web portals etc. All technical support will be provided by the end-customer.
4	E	18.2. Training & Capacity Building	68 of 150	Methodology: The following methodologies must be followed by the SI to deliver trainings:	We understand training needs to be provided as per the RFP. We request department to confirm that training facilities will be provided by WEBEL (eg projector, training room, printing facilities etc).	The End-customer will provide the setup for training
5	F	1. TIME SCHEDULE FOR IMPLEMENTATION	76 of 150	Project Stage: Warranty Period Post Go-Live Support - T+48 Weeks	We understand warrantee period is 1 year. We request department to confirm when warrantee period will start. We understand that it will be start from Golive T+36 weeks.	Warranty Period - 1 Year. 3 Years support after warranty.

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6	J	BILL OF QUANTITIES / SERVICES	107 of 150	1. License cost for implementation of the following modules in the proposed ERP COTS package: <input checked="" type="checkbox"/> Finance & Accounts (20 Nos.) <input checked="" type="checkbox"/> Sales & Projects Management (15 Nos.) <input checked="" type="checkbox"/> Procurement & Inventory Management (10 Nos.) <input checked="" type="checkbox"/> Real Estate (5 Nos.)	BOQ_516135 specifies - License (Admin User) 5 Nos - License (General User - Finance, Sales, Purchase, Real Estate, Project Management HR) - 45 Nos We request department, what which BOA should be considered "As per section J" or "As per BOQ_516135".	BOQ as per As per BOQ_516135 is requested to be considered.
7	J	BILL OF QUANTITIES / SERVICES	106 of 150	7. License cost for "Business Analytics & Business Intelligence Reporting" in the proposed ERP COTS package	BOQ_516135 specifies - License (Admin User) 5 Nos - License (General User - Finance, Sales, Purchase, Real Estate, Project Management HR) - 45 Nos We request department, what which BOA should be considered "As per section J" or "As per BOQ_516135".	BOQ as per As per BOQ_516135 is requested to be considered.
8	J	BILL OF QUANTITIES / SERVICES	106 of 150	13. Man-power charges as post Go-Live Support for Change Request by SI	BOQ_516135 specifies - License (Admin User) 5 Nos - License (General User - Finance, Sales, Purchase, Real Estate, Project Management HR) - 45 Nos We request department, what which BOA should be considered "As per section J" or "As per BOQ_516135".	BOQ as per As per BOQ_516135 is requested to be considered.
9	J	BILL OF QUANTITIES / SERVICES	106 of 150	14. Man-power charges for technical support by OEM	BOQ_516135 specifies - License (Admin User) 5 Nos - License (General User - Finance, Sales, Purchase, Real Estate, Project Management HR) - 45 Nos We request department, what which BOA should be considered "As per section J" or "As per BOQ_516135".	BOQ as per As per BOQ_516135 is requested to be considered.
10	C	ELIGIBILITY CRITERIA	38 of 150	The Bids shall be submitted only by the Bidder; no consortium is allowed in this Bid. Declaration in this regard needs to be submitted.	Requesting for Consortium Bidding to be allowed for the above mentioned Tender. This will allow for wider participation and better implementation of the said Project.	The Bids shall be submitted only by the Bidder; no consortium is allowed in this Bid. Declaration in this regard needs to be submitted.
11					Request to include Security Deposit Exemption clause for bidders registered with Ministry of MSME, Govt. of India.	Not Accepted.

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12	B	Point No 14. Performance Bank Guarantee (PBG)	19 of 150	Within 21 days of notifying the acceptance of proposal for the award of contract, the successful bidder shall furnish a Performance Bank Guarantee (PBG) from an Indian nationalized bank, as per Annexure-13, amounting to the 10% of the total bid value for the entire contract period as its commitment to perform services under the contract	Request for reduction of Tender Bank Guarantee amount to 5% of the quoted price.	Within 21 days of notifying the acceptance of proposal for the award of contract, the successful bidder shall furnish a Performance Bank Guarantee (PBG) from an Indian nationalized bank, as per Annexure-13, amounting to the 10% of the total bid value for the entire contract period as its commitment to perform services under the contract