

**West Bengal Electronics Industry Development Corporation Limited (WBEIDCL)**  
**Weber Bhawan, Block- EP & GP, Sector-V, Salt Lake, Bidhan Nagar, Kolkata-700091, West Bengal**

**CORRIGENDUM: III**  
**(PRE-BID)**

**Setting up Data Centre in Jalsampad Bhavan, Salt Lake and Cloud based Disaster Recovery for Irrigation and Waterways Department, GoWB.**

**Tender Ref: WEBEL/EOT/COM/20-21/00024 Dated: 28-08-2020**

#	RFP Document Reference			Content of the RFP requiring clarification	Clarification Sought	Clarification Provided
	Section No.	Sub-Section	Page No.			
1	SECTION - C: ELIGIBILITY CRITERIA	Clause No-2; Data Centre and Disaster Recovery(DR) Development experience	24	The bidder should have experience in at least one completed project including Data Centre and cloud based Disaster Recovery (DR) installation, commissioning, development and maintenance services assignments in last five years in India. Value of each of such assignment must be greater than INR 100 lakh.	We request you to kindly amend this clause as: "Bidder should have experience in at least one completed project of Data Centre and cloud based Disaster Recovery (DR) Installation, commissioning development and maintenance services assignments in last five years in India. The combined value of both Data Centre project and cloud based Disaster Recovery (DR) project must be greater than INR 300 Lakh."	Bidder should have experience in at least one completed project of Data Centre and cloud based Disaster Recovery (DR) Installation, commissioning development and maintenance services assignments in last five years in India. The combined value of both Data Centre project and cloud based Disaster Recovery (DR) project must be greater than INR 100 Lakh.
2	SECTION - C: ELIGIBILITY CRITERIA	Clause No-4; Legal Entity	24	<input checked="" type="checkbox"/> Bidder may be a Company, Partnership Firm or Sole Proprietorship Firm. <input checked="" type="checkbox"/> The bidder should have existence in India for last five (5) years at the end of 31st March 2020. The bidder should be into the business of Data Centre and Cloud based Disaster Recovery (DR) Development and software development for the last five (5) years at the end of 31st March, 2020. <input checked="" type="checkbox"/> The bidder shall be solvent at the date of bidding	Since, most of the System Integrator involved in Installation and development of Data Centre ,Cloud based DR are not in the business of software development. Hence, we request you to kindly amend this clause as: <input checked="" type="checkbox"/> Bidder may be a Company, Partnership Firm or Sole Proprietorship Firm. <input checked="" type="checkbox"/> The bidder should have existence in India for last five (5) years at the end of 31st March 2020. The bidder should be into the business of Data Centre or Cloud based Disaster Recovery (DR) Development or software development for the last five (5) years at the end of 31st March, 2020. <input checked="" type="checkbox"/> The bidder shall be solvent at the date of bidding <b>Document Proof:</b> <input checked="" type="checkbox"/> Certificates of incorporation for Company/ Partnership Deed / Proprietorship firm self-declaration <input checked="" type="checkbox"/> Certificate from Statutory auditor / Chartered Accountant for existence of firm for last five years or <input checked="" type="checkbox"/> Certificate from Statutory auditor / Chartered Accountant for software development business for last three years (if applicable) <input checked="" type="checkbox"/> Certificate from Statutory auditor / Chartered Accountant for Solvency declaration	Remains the same

#	RFP Document Reference			Content of the RFP requiring clarification	Clarification Sought	Clarification Provided
	Section No.	Sub-Section	Page No.			
3	SECTION - C: ELIGIBILITY CRITERIA	Clause No-4; Legal Entity	24	<input type="checkbox"/> Bidder may be a Company, Partnership Firm or Sole Proprietorship Firm. <input type="checkbox"/> The bidder should have existence in India for last five (5) years at the end of 31st March 2020. The bidder should be into the business of Data Centre and Cloud based Disaster Recovery (DR) Development and software development for the last five (5) years at the end of 31st March, 2020. <input type="checkbox"/> The bidder shall be solvent at the date of bidding	Since, most of the System Integrator involved in Installation and development of Data Centre ,Cloud based DR are not in the business of software development. Hence, we request you to kindly amend this clause as: <input type="checkbox"/> Bidder may be a Company, Partnership Firm or Sole Proprietorship Firm. <input type="checkbox"/> The bidder should have existence in India for last five (5) years at the end of 31st March 2020. The bidder should be into the business of Data Centre or Cloud based Disaster Recovery (DR) Development or software development for the last five (5) years at the end of 31st March, 2020. <input type="checkbox"/> The bidder shall be solvent at the date of bidding <b>Document Proof:</b> <input type="checkbox"/> Certificates of incorporation for Company/ Partnership Deed / Proprietorship firm self-declaration <input type="checkbox"/> Certificate from Statutory auditor / Chartered Accountant for existence of firm for last five years or <input type="checkbox"/> Certificate from Statutory auditor / Chartered Accountant for software development business for last three years (if applicable) <input type="checkbox"/> Certificate from Statutory auditor / Chartered Accountant for Solvency declaration	Remains the same
4	SECTION-A: INTRODUCTIO N & OBJECTIVE OF THE PROJECT	1. Introduction	Page 11 o	Technical Management including necessary STQC audit of the Data Centre, on-premises Server, Disaster Recovery Server, associated hardware and software by engaging suitable manpower for 3 years after commissioning of the Data Centre	Does purchaser needs to execute STQC audit of on-premises servers and its associated hardware and software as a part of 3 years technical management. If so please confirm the number of audit required during support period.	STQC Audit to be conducted on an yearly basis.
5	SECTION-E: SCOPE OF WORK	2.1 SCOPE AND DELIVERABLES	Page 30 o	[1] Augmentation/Re-architecting of Departmental server located at 3rd floor, Jalsampad Bhawan to accommodate data of e-library prepared under National Hydrology Project, OPMS module, flood report module, other existing ongoing etc.	Please clarify, requirement is to migrate the departmental servers (Operating system, application and database) to new proposed hardware infrastructure	Yes, as per requirement.
6	SECTION-E: SCOPE OF WORK	2.1 SCOPE AND DELIVERABLES	Page 30 o	[2] Shifting of the existing server located at 3rd floor Jalsampad Bhawan to a suitable location within Jalsampad Bhawan with all necessary arrangement.	Please elaborate the shifting requirement. Does existing physical servers needs to be shifted form 3rd floor. Also elaborate the meaning of "all necessary arrangement."	There could be a necessity to fulfill the requirement as per the discretion of the client.

#	RFP Document Reference			Content of the RFP requiring clarification	Clarification Sought	Clarification Provided
	Section No.	Sub-Section	Page No.			
7	SECTION-E: SCOPE OF WORK	2.1 SCOPE AND DELIVERABLES	Page 30 o	[4] Arranging an alternate back-up server [for Data Recovery] at Govt. empaneled cloud within India.	Does it means, bidder needs to provision additional backup server at Govt. empaneled cloud irrespective of backup server at DC.	Yes
8	SECTION-E: SCOPE OF WORK	2.1 SCOPE AND DELIVERABLES	Page 30 o	[5] Cloud Hosting, on-site manpower support, provision of dedicated internet line & maintenance of all components for a total period of 03 years after successful commissioning & web linking.	Does Bidder needs to procure dedicated internet line (Bandwidth) and billed to purchaser throughout the 03 years of maintenance period. If Yes, please remove the clause form bidders prerogative. Purchaser must procure/maintain Internet bandwidth directly from ISP	Same as in RFP and should be included in the Bidder's costing.
9	SECTION-E: SCOPE OF WORK	2.1 SCOPE AND DELIVERABLES	Page 30 o	[6] Provisioning all future on line applications of the I.&W Deptt. at web portal (Additional processing & storage may be required as incremental cost if applicable)	Please clarify and elaborate the requirement.	Provision should be made so that additional applications could be deployed.
10	section 4	4	pg. 59	The CSP should have average annual turnover of at least Rs. 200 Crores during last three financial years	Request authority to kindly revise the clause as "The CSP should have average annual turnover of at least Rs. 100 Crores during last three financial years".	The CSP should have average annual turnover of at least Rs. 100 Crores during last three financial years.
11	section 4	9	pg. 59	The CSP should be in Leaders Quadrant in Gartner Magic Quadrant	The following feature is subjected to few CSPs. Hence to have healthy competition and more CSP options, we request authority to not make the following feature mandatory	The CSP presence in Leaders Quadrant in Gartner Magic Quadrant preferred but not mandatory.
12	section 4.1.1	7b	pg. 60	SOC 1, SOC 2 and SOC 3 compliance	We request authority to refer the following link kindly refer "https://www.miniorange.com/soc" which states "SOC 3 report covers the same testing procedures as a SOC 2 report, but it omits the detailed test results and is intended for general public distribution". Hence, We request authority not to make SOC 3 mandatory since its similar to SOC 2 and fulfills all guidelines of SOC 3. Hence we request authority to revise the clause as "CSP should have accreditations relevant to security, availability, confidentiality, processing integrity, and/or privacy Trust Services principles 1 & SOC 2".	Remains the same
13	section 4.1.3	-	pg. 63	Server - Virtual Machine (Windows) 3 Windows VMs (16 vCPU(s), 32 GB RAM) x 24 Hours; Windows – (OS Only); Pay as you go; 6 managed OS disks – 6 Disks of 512GB each, 100 transaction units	we request authority to kindly clarify "What is 100 transaction units"	Check Storage Transaction Units
14	section 4.1.3	-	pg. 63	storage Managed Disks, Standard HDD, 1025GB Disk Type 4 Disks, Pay as you go	we request authority to kindly clarify "What is Type 4 disks"	It is a disk type for IaaS

#	RFP Document Reference			Content of the RFP requiring clarification	Clarification Sought	Clarification Provided
	Section No.	Sub-Section	Page No.			
15	section 4		pg.59	1. Data Centre should conform to Tier III or Tier IV standard, certified under (Telecommunications Industry Association) TIA 942 or Uptime Institute certifications by a third party.		Removed
16			pg.32	Smart, modular, scalable data centre 45UX600X1200 rack, IP55 tested, 4U 6.5 KW Rack mount cooling, Keypad Access Control for Front Door, 3 Yrs. Warranty.	45U rack size is non standard and OEM specific. Request you to change this clause as 42U or 47U height depending upon the height of the room.	Accepted 42U or 47U depending upon height of room.
17	section D		pg.28	<p><b>Key Experts' Qualifications and competences for the assignment[20 marks]</b></p> <p><b>1) Data Center Operations Manager[Max 15 marks]</b></p> <p><b>2) Data Center Engineer[Max 5 marks]</b></p>	<p>C. Key Experts' qualifications and competence for the Assignment [20 Marks]:</p> <p>a) Data Centre Operations Manager [Max. 15 marks]</p> <p>b) Data Centre Engineer [Max. 5 marks]</p>	<p><b>Key Experts' Qualifications and competences for the assignment[20 marks]</b></p> <p><b>1) Data Center Operations Manager[Max 10 marks]</b></p> <p><b>2) 2 Data Center Engineer[Max 10 marks]</b></p>