

West Bengal Electronics Industry Development Corporation Limited

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December 31, 2020

TECHNICAL CORRIGENDUM - 1

Tender No: WEBEL/EOT/COM/20-21/00039R dated 21 December 2020

Tender Title: MAINTENANCE OF STATE EMERGENCY OPERATION CENTRE AT NABANNA UNDER DISASTER MANAGEMENT AND CIVIL DEFENCE DEPARTMENT

Sl. No	Tender Document Reference			Existing Content of the Tender	To be Read As
	Page No.	Section	Section Name		
1.	5	A	Eligibility Criterial - S/N 12	The bidder must have at least 1 registered service center for COMMUNICATION in KOLKATA, WEST BENGAL and service centers in at least 1 locations in WEST BENGAL Supporting documents for existence of Service Centre(s) has to be attached with the tender document.	Point Dropped
2.	5	A	Eligibility Criterial	N/A	<i>To be Added</i> "The bidder must produce OEM authorization for all the hardware & software items covered under AMC".
3.	11	D	Special Terms & Conditions - S/N 8	THE VENDOR HAS TO DEPLOY ONE TECHNICAL MANPOWER AT THE SITE TO MONITOR & MAINTAIN ALL DEVICES. THE MANPOWER TO BE DEPLOYED FOR 8 HRS. X 6 DAYS A WEEK. ANY FAULTY DEVICE UNDER MAINTENANCE, HAVING ITS OEM SERVICE CENTRE OUTSIDE WEST BENGAL SHOULD BE READY FOR OPERATION WITHIN 24 HRS. FROM THE TIME OF DETECTION OF FAULT.	THE VENDOR HAS TO DEPLOY ONE DEDICATED CERTIFIED & TRAINED TECHNICAL MANPOWER AT THE SITE TO MONITOR & MAINTAIN ALL DEVICES. THE MANPOWER TO BE DEPLOYED FOR 8 HRS. X 6 DAYS A WEEK. ANY FAULTY DEVICE UNDER MAINTENANCE, HAVING ITS OEM SERVICE CENTRE OUTSIDE WEST BENGAL SHOULD BE READY FOR OPERATION WITHIN 24 HRS. FROM THE TIME OF DETECTION OF FAULT.