

TECHNICAL CORRIGENDUM-1**TENDER REFERENCE NO. WEBEL/EOT/COM/21-22/00035 DATE: 08.10.2021****Implementation of Integrated Computerized Education using Information & Communication Technology (ICT)
in 1719 Schools under BOOT Model***Issued by***West Bengal Electronics Industry Development Corporation Limited - WIL Division****Webel Bhavan, Block-EP &GP, Salt Lake, Kolkata-700091****On behalf of: SCHOOL EDUCATION DEPARTMENT, GOVERNMENT OF WEST BENGAL**

<i>RFP Document Reference(s) (Section & Page)</i>	<i>Content of RFP requiring Clarification(s)</i>	<i>Points of Clarification</i>	<i>Response of WBEIDC – WIL Division/ To be read as</i>
Annexure-12, DESKTOP COMPUTER SPECIFICATION, Pg. No. 2	2. Chipset – Compatible Intel-Q / AMD Pro /Business Class chipset- based motherboard with OEM logo embossed	It is requested to mention the Pro category chipset i.e. AMD Pro 560 chipset-based motherboard with OEM logo embossed.	No Change in the clause
Annexure-12, DESKTOP COMPUTER SPECIFICATION, Pg. No. 2	9. Power Supply - Compatible Power Supply with minimum 85% efficiency or higher	It is requested to change the SMPS to 250 Watt with 85% efficiency. It is standard in the industry. It is good to have 250 Watt to handle power fluctuation. Since it is not related to the power consumption hence it can allowed. By doing these small changes we can also actively participate in the tender.	No Change in the clause
	OEM ISO's	It has been recommended to incorporate ISO 20000- 1 & ISO 27001 certification which ensure proper IT Service Management System relating to Product Support Process & Manages Service and Information Security Management Systems. As you are going to use this PC / laptop in multiple remote places	No Change in the clause
Annexure-12, DISINTEGRATED SMART CLASS SOLUTION WITH LAPTOP, PROJECTOR, SMARTBOARD, AUDIO SYSTEM (OPTION2), LAPTOP COMPUTER, Pg. No. 5	It has been requested to add Battery	It has been requested to ask for minimum 46 WHR Battery capacity which will ensure proper battery backup till the warranty period.	No Change in the clause

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Annexure-12, DISINTEGRATEDSMART CLASS SOLUTION WITHLAPTOP, PROJECTOR, SMARTBOARD, AUDIO SYSTEM (OPTION2), LAPTOP COMPUTER,Pg. No. 5	Security Features	It has been recommended to ask for Hardware TPM 2.0. The TPM is a cryptographic module that enhances Laptop security and privacy. Protecting data through encryption and decryption, protecting authentication credentials, and proving which software is running on a system are basic functionalities associated with computer security and TPM chips can encrypt storage drives and protect against a wide range of cyber attacks.	No Change in the clause
Annexure-12, DISINTEGRATED SMART CLASS SOLUTION WITH LAPTOP, PROJECTOR, SMARTBOARD, AUDIO SYSTEM (OPTION 2), MULTIMEDIA PROJECTOR CERTIFICATION / COMPLIANCE, Pg. No. 5	7. Contrast Ratio - 25000:1	It is requested to allow to It seems to be a typo error. We request you to change the contrast ratio to 20000:1	<i>The revised Contrast Ratio Annexure-12 for Projector may be considered as under 20000:1</i>
		It is requested to share the STF Letter documents in well advance before tender submission date so, that we can check what is the OS and Office to be provided and we need time to work on the price for this software.	The STF LOE is being enclosed

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Clause no 6.1, Page no 15	The Bidder should be a registered company or a consortium of registered companies, registered in India to a limit of maximum of 2 partners in a consortium (with one of the partners designated as the 'Prime Bidder') shall be eligible to submit the bid.	It is requested to revise the clause as follows: that the consortium should be allowed. Only the single entity should be solely responsible for execution of project	No Change in the clause
Clause no 6.13 Page no 18	The Bidder (Prime bidder in case of a consortium) should have a valid ISO 9001:2008 certification. Copy of the same has to be uploaded by the bidder after affixing the digital signature.	It is requested to kindly revise the clause as follows: - The bidder should have ISO 9001:2008 Certifications or higher.	No Change in the clause
Clause no 20 (C) Page no 26	Experience of Executing Project with a two High Value for ICT@ Schools	The clause is contrary to clause no 6.6 (Page no 17). Please clarify.	To be considered as per mentioned in the Clause no. 20
Clause no 20.1.(a), Page no 26	Avg Annual Turnover for last 3 years (FY 2018-19 – 2020-21) Avg Annual Turnover of the bidder in last 3 years >400Cr = 20 marks 301-400 Cr = 18 marks 201Cr-300 Cr = 16 marks 100-200 Cr = 14 marks	It is requested to change it as follows: Avg Annual Turnover for last 3 years (FY 2018-19 – 2019-20) Avg Annual Turnover of the bidder in last 3 years >200Cr = 20 175-200 Cr = 18 150Cr-175 Cr = 16 100-150 Cr = 14	No Change in the clause
Clause no 20.4.(a), Page no 24	Quality and Value Addition ISO 9001 Certification of OEMs quoted ISO 14001 Certification of OEMs quoted	It is requested to change it as follows: Quality and Value Addition ISO 9001 Certification of OEMs quoted ISO 27001 Certification/ISO 14001 of OEMs quoted	No Change in the clause

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	(2.5 marks for each ISO certificate)	(2.5 marks for each ISO certificate)	
Clause no 12 (d) UPS – OEM (III) Page no 19	The OEM should have supplied UPS worth 10 Cr. in a single order for any similar ICT enabled education project in India over the last 5 years	It is requested to change it as follows: The OEM should have supplied worth 5 Cr. in a single order for any project in India over last 5 years. (Single order of Rs. 10 Cr favors a specific set of MNC organizations. As the requirement of this project is 20,000 UPS of 600 VA and 2000 Nos. of 1 KVA LI. The total value is around 9 Cr. then there is no need of single order of Rs. 10 Cr. even 5 Cr. of single order will show the capability of the supplier)	No change in the clause
Clause no 28 Page no 32	Intellectual Property Rights for any software property and documents (including source codes, databases, documents, training manuals, course content etc.) developed for this project shall lie with the School Education Department, Government of West Bengal. Subsequently, School Education Department, Government of West Bengal has all the rights to modify, reproduce, rewrite, redeploy and redistribute this IP as Owner and the Vendor will not have any claim, whatsoever to this software property and documents.	It is requested to revise the clause as follows: - Intellectual Property Rights or any source codes developed for this project shall remain with the bidder.	No Change in the clause
N.A	N.A	Like the Gujarat SSA Tender attached it has been suggested that you put the Option of Desktop/Thin clients	No Change in the clause
N.A	N.A	Eligibility for OEM of Thin Clients should be as mentioned in the Gujarat SSA Bid	No Change in the clause
N.A	N.A	BOM should include One High End Desktop/Server at each Schools along with 10 Thin clients/Desktops at each school	No Change in the clause
N.A	N.A	Thin client Specifications can be suggested subsequently and if required a detailed presentation can also be done on the implementation	No Change in the clause
N.A	N.A	In case, bidder is not meeting technical / financial / any other	No Change in the clause

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		qualification criteria's of this RFP in any means, they can use the capability of parent company/ subsidiary / group companies of ultimate parent for pre-qualification & technical qualification. In such case, the following additional documents to be submitted: i. For meeting the technical / financial / any other qualification criteria's of this RFP, the bidder should submits a letter of consent signed and stamped by the authorized signatory of concerned entity. The Indian bidding entity to this project shall submit a selfdeclaration certificate on a judicial stamp paper, stating of using the technical capability of parent company/ subsidiary/ group companies of ultimate parent.	
Earnest Money (Point-3) the form of Demand Draft/Bank Guarantee / Fixed Deposit from any nationalized bank/scheduled bank drawn/pledged in favor of "West Bengal Electronics Industry Development Corporation Limited" against the work.	Earnest Money: The amount of Earnest Money is Rs. 100 Lakhs (Rupees One Hundred Lakhs only) for each bidding division in	Kindly limit the Earnest Money limited to Rs. 100 Crores irrespective of the number of divisions.	No Change in the clause
Point-7 Notice Inviting Tender Page-3	All bidders are requested to be present either personally or through their authorized representatives at West Bengal Electronics Industry Development Corporation Limited, Webel Bhavan, Block-EP &GP, Salt Lake, Kolkata-700091, during opening of the Tender, to observe the tender opening procedure	It has been requested not to make it mandatory.	It is not mandatory
Clause- 4 (c) SCOPE OF WORK OF THE IMPLEMENTATION PARTNER	To impart computer training to all the teachers and non-teaching staff in each school. The mandatory	It has been requested to consider the provision of online/Offline mode of training.	No Change in the clause

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Page-6	<p>trainings include Induction Training in ICT in the first year for all the teachers and non-teaching staff of the school for 10 days and Refresher</p> <p>Training for all the teachers and non-teaching staff of the school for 5 days in each year for the next four years. Training will be provided to the DI and concerned SI (both induction and refresher as stated above) to make them aware of the project</p> <p>As well as to enable them to monitor the same. The training has to be imparted to teach basic computer knowledge which shall include MS Paint, Word, Excel, PowerPoint and internet browsing with email access as well as basics of teaching</p> <p>Of e-content.</p>		
Clause-4(e) Pg. -7	To provide high speed internet (internet service provider which is mostly suitable in the area has to be selected in consultation with the HM of the school) with payment of its regular charges, consumables, regular electricity charges for school ICT Lab, hardware and software maintenance and management	It has been requested to kindly arrange the internet connectivity from Department end.	No Change in the clause
Pg-8 Detailed Scope of Work	Electrical wiring & Fitting / Site preparation	Please clarify what comes under other additional electrical fitting.	Already stated in the RFP(Refer Pg -9) under Electrical wiring & Fitting / Site

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	<p>i. The basic Electric connection will be provided by the School in the ICT Lab. Other additional electric fitting materials within the computer lab shall have to be made by the Bidder.</p> <p>ii. The sub-meter will be installed in all schools by the Bidder.</p> <p>iii. The electricity bill of the computer lab will be paid by the Bidder to the school at the end of every Quarter.</p>		preparation
Page-9 Clause-h	The bidder shall provide all the other consumables such as Computer stationery, the other consumables such as Computer stationery, pen drive of 16 GB. As per the requirements of school during the contract period without any extra cost	It is requested to define the limit of Pen drive number per school.	Bidder shall have to provide 2 Pen drives per school per year
Page-11 Clause-j	No experience certificates will be given to instructors by the school/department. The instructor/employee of the bidder will not claim any employment with School Education Department, Government of West Bengal/School/ West Bengal Electronics Industry Development Corporation Limited - WIL Division during or after the contract period.	It is requested to include some education qualification for instructor.	Mentioned under the scope of work of the implementation Partner
Page-18 Point-6 (14)	The successful bidder should have a local office in Kolkata and shall	It is requested to revise the clause as below: The successful bidder will open the office within 45 days of receiving	In case the bidder does not have the support office, it will furnish a

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Eligible Bidders	provide the supporting documents for the same.	the Letter of Intent (LoI)	declaration to setup an office within 30 days of receipt of the work order.
Annexure 12, Bill of Material, 2/11, desktop	I/O Ports (other than LAN) Total 8 USB Ports with minimum 3 nos. of 3.0 and 1 Type C port or higher (At least 4 in front), audio ports for microphone and headphone in front, VGA, DVI/DP, HDMI	Our desktop doesn't have Type C port which is mainly used in laptop. Secondly, the desktop has 2 ports (VGA& HDMI) which are sufficient enough to connect to TFT's. We don't have desktop with DVI/DP port. It is requested to change the description to the following: Total 8 USB Ports with minimum 3 nos. of 3.0 or higher (At least 4 in front), audio ports for microphone and headphone in front, VGA, DVI/DP/ HDMI	<ol style="list-style-type: none"> 1. Type-C port is optional in the desktop computer 2. DVI/DP port is optional in the desktop computer
Annexure 12, Bill of Material, 2/11, desktop	Power Supply Compatible Power Supply with minimum 85% efficiency or higher	With latest technology readily available in the industry, highly efficient SMPS will result in energy savings in the long run and will also reduce carbon emission. 90-94% efficiency is available with the all the OEM's. It ensures less wastage of power. https://en.wikipedia.org/wiki/80_Plus https://www.tomshardware.com/reviews/psubuying-guide,2916-5.html By mentioning 85% or higher, OEM's will supply 85% SMPS only where 90% efficient SMPS is available at the same price. Why settle for less? It is requested to change the description to the following: Compatible Power Supply with minimum 90% efficiency or higher	No Change in the clause
Annexure 12, Bill of Material, 2/11, desktop	Cabinet Small Form Factor with volume less than 10 L	We have discontinued SFF cabinet in entry & mid range models. SFF is available only in premium class of our product portfolio. We want to bid with our competitive product. Secondly, there is a higher probability of theft in case of SFF due to its small size. It is requested to change the description to the following: Small Form Factor/Tower/Microtower/Minitower with volume less than 16 L	No Change in the clause
Annexure 12, Bill of Material, 5/11, laptop	Webcam Inbuilt WebCam with Physical Camera shutter	Inbuilt physical shutter is available in high end laptops. It is requested to change the description to the following: Inbuilt WebCam with No Physical Camera shutter	No Change in the clause
Annexure 12, Bill	Ports 3 USB 3.0, 1 USB Type C	We don't have laptops matching the no. of USB ports asked in the	No Change in the clause

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of Material, 5/11, laptop2	USB3.1, 1VGA, 1 HDMI	RFQ. It is available in high end laptops only. We would request to change the description to the following: 2 USB 3.0, 1 USB Type C USB 3.1, 1 HDMI, VGA (through external adapter)	
Annexure-12 Page No. - 2	Antivirus Software - Reputed Antivirus Software with 5 years license and online and offline update options for 5 Yrs.	As per the MEIT circular Government organizations should have to give preference Make In India products, but this clause not mentioned in the tender. We request this clause at least for the Security software (Anti virus solution).	No Change in the clause
Annexure-12 Page No. - 2	Antivirus Software - Reputed Antivirus Software with 5 years license and online andoffline update options for 5 Yrs.	Required Single / Individual License or Centralized solution	No Change in the clause
Annexure-12 Page No. - 2	Antivirus Software - Reputed Antivirus Software with5 years license and online andoffline update options for 5 Yrs.	Offline updates implement through manually or automatic	No Change in the clause
Annexure-12 Page No. - 2	Antivirus Software - Reputed Antivirus Software with5 years license and online andoffline update options for 5 Yrs.	Automatic Patches distribution features required or not also how to apply patches in offline scenario	No Change in the clause
Annexure-12 Page No. - 2	Antivirus Software - Reputed Antivirus Software with5 years license and online andoffline update options for 5 Yrs.	Reporting required or not like Software updates, License status etc.	No Change in the clause
Page No. 7, Clause No. 4 f	f) To replace ICT hardware and /or other accessories within 30 days of filling GD in the concerned Police Station by the concerned HM/Teacher in Charge, in case of theft or otherwise loss of the hardware and /or accessories	Request to consider omission of this clause since there is already an existing Security clause in Page-11 as below: <u>Security</u> The Bidder shall be responsible for arranging insurance coverage for the equipment supplied in each computer lab in the school. The Bidder will get it insured from an Insurance Company against calamities; theft, fire etc. and all the insurance charges will be borne by the Bidder. The department will not be required to pay such charges. In case of any incident of theft, the school authority shall lodge FIR with the local Police station immediately in order to facilitate the bidder to place its Insurance claim against the theft.	No Change in the clause

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		Bidder shall restore the lab in original condition after obtaining No Trace Report (NTR) from the Police station through the respective schools. Computer education shall not be stopped in any case	
Page number 7, Clause 4 (h)	To place suitable manpower as a part of MIS cell in the School Education Department for the period of contract	Request the department to kindly clarify minimum educational qualification and work experience for MIS Staff to be placed in School Education Dept.	No Change in the clause
Page No. 10, Point a. Role of the Computer Instructor	Role of the Computer Instructor a) To attend the school regularly and remain in the school as per school hours, if not required remaining extra time	It is requested to clarify the extra time hours as mentioned in the RFP. Also we would like to seek clarifications on whether WBEIDC-WIL division /School Education Department would remunerate the Computer Instructor for the extra time hour work	No Change in the clause
Page No.10, Clause No. 4, Point q Monitoring Setup	g) Send Monthly reports to West Bengal Electronics Industry Development Corporation Limited - WIL Division / School Education Department and participate in the monthly review	It is requested to reconsider the change as mentioned below: g) Send Quarterly reports instead of monthly reports in prescribed format (to be intimated in due course) has to be submitted through SI and DI concerned by the 5th of every month to the School Education Department . This apart, reports are to submitted as and when required by the Department	No Change in the clause
Page number 16, Clause number 6 , Point No :4	The bidder should have implemented/ implementing minimum 2 similar projects preferably in BOOT/BOO model, involving supply and Installation of IT hardware and delivery of Computer education/Training in last 5 financial years (FY 2016-17 to FY	We request to the department to kindly clarify minimum number of schools in each project	No Change in the clause

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	2020-21) in Government / Government Aided Schools.		
Page number 27 Clause 20, Technical Evaluation Criteria SI 4	ISO 14001 Certification of OEMs quoted	Since ISO 14001 certificate specifies requirements for an environmental management system however ISO/IEC 27001 is an information security standard, therefore request to the department to kindly allow option of submitting either of certificates ISO 14001 or ISO 27001.	No Change in the clause
Page 31, Clause number 37	60% of total Hardware price on supply and acceptance by the Schools and against submission of Invoice supported by valid challan and installation acceptance reports from Schools, countersigned by the respective DIs/ ADIs	80% of total Hardware price on supply and acceptance by the schools and against submission of Invoice supported by valid challan and installation acceptance reports from Schools, countersigned by the respective DIs/ ADIs	No Change in the clause
Pg-36, Clause No. 35	<p>PAYMENT TERMS</p> <p>Non-Recurring (Capital) Expenditures</p> <p>60% of total Hardware price on supply and acceptance by the Schools and against submission of Invoice supported by valid challan and installation acceptance reports from Schools, countersigned by the respective DIs/ ADIs</p> <p>Residual 40% of total hardware cost to be paid on completion of 12 months of implementation or</p>	<p>Request to consider the following revised payment terms for the non-recurring expenditure:</p> <p>Non-Recurring (Capital) Expenditures:</p> <p>80% of total Hardware price on supply and acceptance by the Schools and against submission of Invoice supported by valid challan and installation acceptance reports from Schools, countersigned by the respective DIs/ ADIs</p> <p>Residual 20% of total hardware cost to be paid on completion of 12 months of implementation or against submission of interest free, irrevocable and unconditional Additional Bank Guarantee for a period of 48 months equivalent to the admissible amount in favour of the 'Principal Secretary', School Education Department.</p>	No Change in the clause

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	<p>against submission of interest free, irrevocable and unconditional Additional Bank Guarantee for a period of 48 months equivalent to the admissible amount in favour of the 'Principal Secretary', School Education Department.</p>		
<p>Annexure 12 Bill of Material of Desktop Computer Specification, Page No. 2</p>	<p>I/O Ports (other than LAN) :- Total 8 USB Ports with minimum 3 nos. of 3.0 and 1 Type C port or higher (At least 4 in front), audio ports for microphone and headphone in front, VGA, DVI/DP, HDMI</p>	<p>It is requested to please amend the asked 1x Type C and DVI/DP port as optional. This type of project per school budget is pre-defined so additional ports like Type C and DVI/DP will increase the cost of the Desktop by minimum Rs.2500/ unit . Kindly go through our request and do the needful, so that we can participate in this tender.</p>	<ol style="list-style-type: none"> 1. Type-C port is optional in the desktop computer 2. DVI/DP port is optional in the desktop computer
<p>Annexure-12, Page 2</p>	<p>Preloaded by OEM Windows 10 OS under Microsoft Shape the Future Program. MS office academic edition standard version latest</p>	<p>Microsoft 365 Apps for Education provides a comprehensive solution that meets the productivity and security requirements for Schools. M365 Apps empowers teachers and students to collaborate, communicate, customize and work in both Online and Offline mode. M365 apps allows students & faculty to store and share files with OneDrive cloud storage.</p>	<ol style="list-style-type: none"> 1. Preloaded & Pre-Activated by OEM - Windows 10 OS under Microsoft Shape the Future Program. 2.M365AppsForEnterpriseEDU ShrdSvr ALNG SubsVL MVL PerUsr

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Annexure-12, Page 4, SINGLE BOX INTEGRATED ICT TOOL SPECIFICATION (OPTION 1)	Operating System: Microsoft Window 10 SL	Request you to Kindly change to the following: 1. Preloaded & Pre-Activated by OEM - Windows 10 OS under Microsoft Shape the Future Program. 2. M365AppsForEnterpriseEDU ShrdSvr ALNG SubsVL MVL PerUsr under Microsoft Enrollment for Education Solutions (EES), Part Number # 5XS-00001 for 5 years	under Microsoft Enrollment for Education Solutions (EES), Part Number # 5XS-00001 for 5 years
Annexure-12, Page 5, DISINTEGRATED SMART CLASS SOLUTION WITH LAPTOP, PROJECTOR, SMARTBOARD, AUDIO SYSTEM (OPTION 2)	Preloaded by OEM Windows 10 OS under Microsoft Shape the Future Program. MS office academic edition standard version latest		
12. OEM Eligibility Criteria: d. UPS OEM; Pg -19	The OEM of UPS shall have minimum average turnover of Rs. 500 Cr per annum during the financial years of FY 2018-19 to FY 2020-21	It is requested to consider the turnover as 200 crores for encouraging participation of other UPS OEMs	No change
Annexure -3 PREQUALIFICATION CHECKLIST Point No. 3	2. The bidder (or Prime bidder in case of consortium) should have an average annual turnover: <ul style="list-style-type: none"> • Rs.100 Crores or above in last three financial years, FY 2018- 19 to FY 2020-21 for bidding for one division as mentioned hereinafter. • Rs.150 Crores or above in last three financial years, FY 2018- 19 to FY 2020-21 for bidding for two divisions as mentioned hereinafter. • Rs.200 Crores or above in last three financial years, FY 2018- 19 to FY 2020-21 for bidding for 	It is requested to make this as Rs. 175 crores or above instead of Rs.200 Crores or above in last three financial years, FY 2018-19 to FY 2020- 21 for bidding for three divisions as mentioned hereinafter. That allow us to participate in all the three divisions	The revised clause may be read as: <ul style="list-style-type: none"> • Rs.100 Crores or above in last three financial years, FY 2018-19 to FY 2020-21 for bidding for one division as mentioned hereinafter. • Rs.150 Crores or above in last three financial years, FY 2018-19 to FY 2020-21 for bidding for two divisions as mentioned hereinafter. • Rs.175 Crores or above in last three financial years, FY 2018-19 to FY 2020-21 for bidding for

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	three divisions as mentioned hereinafter		three divisions as mentioned hereinafter
Annexure-12, Page 5, DISINTEGRATED SMART CLASS SOLUTION WITH LAPTOP, PROJECTOR, SMARTBOARD, AUDIO SYSTEM (OPTION 2), Point no 8	HDD - Minimum Required Specification 1TB SATA RPM		HDD - Minimum Required Specification 1TB SATA 7200 RPM



Monday, October 18, 2021

Sourav Sinha
School Education Department, Government of West Bengal
BikashBhavan, 5-6th Floor, Salt Lake, Kolkata, West Bengal
India, 700091

Re: Shape the Future Letter of Eligibility for School Education Department, Government of West Bengal (15400)

Microsoft hereby approves the School Education Department, Government of West Bengal as eligible for the Microsoft Shape the Future Initiative ("Initiative"), using the National Academic Product pre-installed and distributed on devices that meet the Initiative device hardware configuration requirements.

School Education Department, Government of West Bengal must provide this letter (all pages) and Appendix A to an Original Equipment Manufacturer ("OEM") when requesting information, requesting a price quotation or submitting an order for the fulfillment of the appropriate Windows® 10 Pro (National Academic only) Licenses ("Licenses") identified below.

School Education Department, Government of West Bengal may order from the OEM, devices preinstalled with, no more than 18909 Licenses (combined) for the SKU(s) listed below, or any subsequent product. All devices distributed pursuant to this Letter of Eligibility must meet the hardware configuration requirements for the corresponding SKU:

Windows® 10 Pro (National Academic only)(Strategic) for World-wide Distribution

The Licenses may only be distributed to the educational institutions in Appendix A and only in association with the Initiative. In addition, Microsoft may request School Education Department, Government of West Bengal submit proof of receipt of the Licenses, such as an OEM invoice, a shipment record or similar documentation which demonstrate receipt.

School Education Department, Government of West Bengal eligibility to participate in the Initiative described herein will expire two years from the date of this letter. Any modifications or extensions to participation in the Initiative, including but not limited to, Initiative terms, conditions, and eligibility criteria must be in writing and issued by Microsoft. Microsoft reserves the right to terminate the Shape the Future program and this eligibility letter entirely if and when Microsoft considers it appropriate.

Inquiries related to this letter should be submitted to your Microsoft representative.

Reference Number: 15400 10/18/2021