

TECHNICAL CORRIGENDUM-1**Tender No WEBEL/EOT/COM/22-23/00055 DATED 29-09-2022****Request for Proposal (RFP) For Selection of Agency for Continuation of services under Implementation of Integrated Computerized Education using Information & Communication Technology (ICT) in 3586 Schools under Zone I, II & III for a period of 1 year in West Bengal****Technical Evaluation Scoring Criteria:**

S/N	CRITERIA / SUB-CRITERIA	DESCRIPTION	POINT SYSTEM		MAX POINT
1	Past Experience of the Bidder				40
a	Experience in execution of ICT intervention in Schools	Implemented/ implementing Minimum 3 similar projects, involving supply and Installation of IT hardware and delivery of Computer education/Training in last 3 financial years (FY 2019 to FY 2022) in Government Schools.	> 6	10	10
			4-6	7	
			3	5	
			< 3	0	
b	Experience in ICT Intervention in Schools impacting Target Schools	Implementation & delivering of Computer Education Infrastructure/ Computer Aided Education in 3000 schools over the last 5 financial years as on 31/03/2022.	> 6000	10	10
			4501-6000	9	
			3001-4500	7	
			3000	5	
			< 3000	0	
c	Experience of Executing Project with a High Value for ICT@ School	The bidder should have experience in implementation and maintenance of similar kind of projects, since the last 5 FYs (FY 2017 to FY 2022); out of which at least 1 projects should be of value not less than Rs 75 crores or more over the last 5	51-75	10	10
			41-50	9	
			25 - 40	7	

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		<p>Five financial years (FY 2017 to FY 2022)</p> <p style="text-align: right;">Or</p> <p>The Bidder should have experience in implementation and maintenance of similar ICT projects out of which at least 2 projects should be of value not less than Rs 37.50 crores each over the last 5 Five financial years (FY 2017 to FY 2022)</p> <p style="text-align: right;">Or</p> <p>The Bidder should have experience in implementation and maintenance of similar ICT projects out of which at least 3 projects should be of value not less than Rs 25 crores each over the last 5 Five financial years (FY 2017 to FY 2022)</p>	< 25	0	
		The bidder should have experience in implementation of projects which are currently under implementation/operational in at least 1000 schools since the last 3 financial years (FY 2019 to FY 2022) as on 31/03/2020.	> 2500	10	10
			2001-2500	9	
			1501-2000	7	
			1000-1500	5	
			<1000	0	
2	Financial Strength of the Bidder				25
a	Aggregate Annual Turnover for last 3 financial years (FY 2019-20 to 2021-22)	Aggregate Annual Turnover of the bidder in last 3 years	>500 Cr	20	20
			>300 Cr-500 Cr	18	
			>225 Cr-300 Cr	15	
			225 Cr	12	

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b	Certified average Net Profit before tax in the last 3 FYs among 2018-19, 2019-20, 2020-21 and 2021-22	Profit of the bidder in last three FYs among 2018-19, 2019-20, 2020-21 and 2021-22	> 5 Cr	5	5
			Upto 5 Cr	3	
3	Project Plan and Implementation Methodology				20
a	Technical presentation	Bidder's clarity in understanding total scope of work, approach, methodology and the proposed solution etc. Weightage of the technical presentation are indicated	Proposed solution	4	20
			Deployment plan	4	
			Capacity building	4	
			Support Plan for 5years.	4	
			Clarifications to the queries raised by the Tech Evaluation committee	4	
4	Quality and Value Addition				5
	ISO 9001 Certification of OEMs quoted		2.5 marks for each ISO cert	5	5
	ISO 27001 Certification of OEMs quoted				
5	Experience of Implementing Projects in West Bengal				10

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A	Experience of Implementation of Similar Projects in Bengal		2 marks for each project	8	8
B	Presence in West Bengal (-do-)		Office in West Bengal	2	2

1.01 OPENING AND EVALUATION OF COMMERCIAL BIDS

After evaluating the Technical Bids, West Bengal Electronics Industry Development Corporation Limited on behalf of School Education Department, Government of West Bengal, shall notify the bidders who's Technical Bids were considered acceptable, indicating the date, time and place for opening of the Commercial Bids.

The following points may be noted for the evaluation of the Commercial Bid:

- Prices may be filled-in using numbers only (numeric digits) in the BOQ schedule as provided on the e-tendering portal.
- Prices may be entered only on a per-unit basis. The BOQ schedule will automatically calculate the total price based on the quantity required for a specific line item / item description.
- Only the prices entered by the bidder in the BOQ schedule shall prevail.
- Purchaser reserves the right to negotiate with the Bidder in compliance with the Central Vigilance Commission (CVC) circulars / guideline
- Technically qualified bidder's commercial offer will be opened. The successful bidder shall be selected through Quality and cost based Selection (QCBS) method. Where both technical evaluation score and financial bid value will be taken into consideration as per the detailed process and criteria laid down in this RFP. Purchaser will award the contract to successful bidder whose bid has been determined to be

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responsive and has been determined to be most competitive through Techno-Commercial Evaluation.

- Scores of the Commercial evaluation would be weighed prorata on a scale of 100 with the Bidder with the lowest commercial quote getting 100. These commercial scores would then be added up with the score of the technical evaluation and the Bidder getting the maximum total score out of 100 would be considered as the successful bidder (i.e. L1 Bidder).

A bidder can bid for any number of divisions:

- Division wise L1 bidder will be identified.
- *In case one bidder emerges as L1 in more than one division, in such case maximum of 2 divisions would be awarded to one bidder in normal conditions.*
- Further, in case bidder emerges as L1 in all three divisions, the said bidder will be given option to choose two divisions of its choice. And the third division will be offered to the L2 bidder at L1 rate for that particular division.
- If the L2 bidder refuses to implement the offered division at L1 rate, the same offer will be given to L3 bidder at L1 rate of that particular division.
- And finally, if none of L2 and L3 bidder pick up the remaining division at L1 rate, the L1 bidder shall be offered to implement the remaining division provided the L1 bidder has the pre-qualification criteria fulfilled to pickup the remaining division

Award of Contract

2.01 Award Criteria

Purchaser will award the contract to successful bidder whose bid has been determined to be responsive and has been determined to be most competitive through Techno-Commercial Evaluation.

Scores of the Commercial evaluation would be weighed prorata on a scale of 100 with the Bidder with the lowest commercial quote getting 100. These commercial scores would then be added up with the score of the technical evaluation and the Bidder getting the maximum total score out of 100 would be considered as the successful bidder (i.e. L1

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Bidder).

Formula for Final Bid Evaluation is:

$$Bm = .6 (TM) + .4 (Fn)$$

$$Fn = (Fmin / Fb) * 100$$

Where

Bm is total marks of the bidder in consideration

TM is Technical Marks of the bidder in consideration

Fn is Normalized Commercial score of the bidder in consideration

Fb is Evaluated Cost of bidder under consideration

Fmin is Minimum evaluated cost of any bidder

Right to Accept Any Proposal and To Reject Any or All Proposal(s)

- Prior to expiration of the period of Bid validity, West Bengal Electronics Industry Development Corporation Limited on behalf of School Education Department, Government of West Bengal will notify the successful bidder in writing that its Bid has been accepted. Within 7 days of receipt of such intimation, the successful bidder shall give its acceptance to West Bengal Electronics Industry Development Corporation Limited. Upon the successful bidder's furnishing of Performance Security pursuant to acceptance by successful Bidder, West Bengal Electronics Industry Development Corporation Limited, on behalf of School Education Department, Government of West Bengal will promptly notify all unsuccessful bidders and will discharge their Bid security

- Effort will be made by the West Bengal Electronics Industry Development Corporation Limited on behalf of School Education Department, Government of West Bengal to sign an agreement with the successful bidder within 15 days. The tendering authority reserves the right to accept or reject any or all bids without prejudice. The tendering authority's decision in this regard will be final and binding. Notification of Award

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- Prior to the expiration of the validity period, WBEIDCL will notify the successful bidder in writing or by fax or email, that its proposal has been accepted. In case the tendering process / public procurement process has not been completed within the stipulated period, WBEIDCL may like to request the bidders to extend the validity period of the bid.
- The notification of award will constitute the formation of the contract. Upon the successful bidder's furnishing of Performance Bank Guarantee, WBEIDCL will notify each unsuccessful bidder and return their EMD.

2-02 Performance Bank Guarantee

Within 21(Twenty-one) days of Awarding “Letter of Intent” the company shall furnish Performance Security to School Education Department, Government of West Bengal @ 3% of the total value of quoted bid. Total security value to be submitted by way of irrevocable and unconditional Bank Guarantee or Fixed Deposit in favor of “Principal Secretary, School Education Department, Government of West Bengal”, payable at Kolkata for a period to be specified in the award of work. The Performance Security should be of duration of 14 months from the date of award of contract/agreement. The proceeds of the Performance Security shall be payable to School Education Department, Government of West Bengal as compensation for any loss resulting from the Company’s failure to fulfill its obligations under the terms and conditions of the Work Order. The Performance Security regarding commencement of job / task will be discharged by School Education Department, Government of West Bengal and returned to the company not later than 30 (Thirty) days following the date of completion of the company’s performance, related obligations under the terms & conditions of the Work Order.

2.03 Signing of Contract

- (a) Post submission of Performance Guarantee by the successful bidder, WBEIDCL shall enter into a contract with successful bidder incorporating all clauses, pre-bid clarifications and the proposal of the bidder.
- (b) The contract agreement refers to all the terms and conditions of this RFP and corrigendum

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3.01 Fraud and Corrupt Practices

- (a) The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything to the contrary contained in this RFP, the WBEIDCL shall reject a Proposal without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the 'Prohibited Services') in the Selection Process. In such an event, the WBEIDCL shall, without prejudice to its any other rights or remedies, forfeit and appropriate the Bid Security or Performance Security, as the case may be, as mutually agreed genuine pre-estimated compensation and damages payable to the WBEIDCL for, inter alia, time, cost and effort of the WBEIDCL, in regard to the RFP, including consideration and evaluation of such Bidder's proposal.
- (b) Without prejudice to the rights of the WBEIDCL under Clause above and the rights and remedies which the WBEIDCL may have under the LoI or the Agreement, if an Bidder, is found by the WBEIDCL to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the selection process, or after the issue of the LoI or the execution of the Agreement, such Bidder shall not be eligible to participate in any tender or RFP issued by the WBEIDCL during a period of 2 (two) years from the date such Bidder, is found by the WBEIDCL to have directly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as the case may be.
- (c) For the purposes of this Section, the following terms shall have the meaning hereinafter respectively assigned to them:
- i. "Corrupt Practice" means (i) the offering, giving, receiving, or soliciting directly or indirectly of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or

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employing or engaging in any manner whatsoever, directly or indirectly, any official of the WBEIDCL who is or has been associated in any manner, directly or indirectly with the selection processor the LOI or has dealt with matters concerning the Agreement or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the WBEIDCL , shall be deemed to constitute influencing the actions of a person connected with the Selection Process); or

- ii. save as provided herein, engaging in any manner whatsoever, whether during the Selection Process or after the issue of the LOA or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the Project or the LOA or the Agreement, who at any time has been or is a legal, financial or technical consultant/adviser of the WBEIDCL in relation to any matter concerning the Project;
- iii. “Fraudulent Practice” means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
- iv. “Coercive Practice” ” means impairing or harming or threaten to impair or harm directly or indirectly, any persons or property to influence any person’s participation or action in the Selection Process;
- v. “Undesirable Practice” means (i) establishing contact with any person connected with or employed or engaged by WBEIDCL with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and
- vi. “Restrictive Practice” means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the selection process.

4.01 Termination of the Contract

The WBEIDCL may initiate process to terminate the contract in whole or in part on

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a per School basis before expiration of the contract period on following grounds-

4.01.1 The selected bidder fails or unable to comply the scope of work, terms and conditions, etc

4.01.2 As mentioned in the contract document even after issuing 2 notice/warnings related to non-compliance and/or unsatisfactory reply/response from the successful bidder.

4.01.3 In the event of termination of the contract in part or in whole for default of the Bidder, WBEIDCL is entitled to forfeit the proportionate amount from the Bidder.

4.01.4 Termination for insolvency- If the Bidder becomes bankrupt or is otherwise declared insolvent, then WBEIDCL may at any time terminate the contract by giving written notice of 60 (sixty) days to the Bidder. Such termination shall not prejudice or preclude any right of the action or remedy, which has accrued or will accrue to WBEIDCL or Government of West Bengal

5 Conflict of Interest

The Vendor shall disclose to WBEIDCL in writing, all actual and potential conflicts of interest that exist, arise) or may arise (either for the Vendor/OEM/Bidder's team) in the course of performing the Service(s) as soon as practical after it becomes aware of that conflict.

6. Other Important points:

1. West Bengal Electronics Industry Development Corporation Limited or School Education Department, reserves the right to reject any Bid and to accept or reject any offer without assigning any reason whatsoever and is not liable for any cost that might have incurred by any Bidder at the stage of Bidding.

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2. All bidders are requested to be present either personally or through their authorized representatives at West Bengal Electronics Industry Development Corporation Limited, Webel Bhavan, Block-EP & GP, Salt Lake, Kolkata-700091, during opening of the Tender, to observe the tender opening procedure.
3. CONDITIONAL/ INCOMPLETE TENDER is liable to be rejected in accordance with the decisions of the Tender Inviting Authority.
4. During scrutiny, if it comes to the notice to tender inviting authority that the credential or any other papers found incorrect/manufactured/fabricated, that bidder will not be allowed to participate in the tender and that bid will be rejected without any prejudice. Before issuance of the work order, the tender inviting authority may verify the credential & other documents of the lowest bidder if found necessary. After verification, if it is found that such documents submitted by the lowest bidder is either manufactured or false, in that case the work order will not be issued in favour of the bidder under any circumstances.

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Technical Bid, Financial Bid, Forms & Documents

Form 1: Letter of Proposal

To
The Managing Director
West Bengal Electronics Industry Development Corporation Limited
Webel Bhavan
Block-EP &GP, Salt Lake
Kolkata-700091

Subject: Selection of an Agency for Continuation of services under Implementation of Integrated Computerized Education using Information & Communication Technology (ICT) in 3586 Schools under Zone I , II & III for a period of 1 year in West Bengal

Dear Sir/Madam,

We, the undersigned, offer to provide services as mentioned above to the WBEIDCL on with your Request for Proposal dated <insert date> and our Proposal. We are hereby submitting our Proposal which includes this Technical bid and the Financial Bid online through website

.....
 We hereby declare that all the information and statements made in this Technical bid are true and accept that any misinterpretation contained in it may lead to our disqualification.

We undertake, if our Proposal is accepted, to initiate the Implementation services related to the assignment not later than the date indicated in RFP. We agree to abide by all the terms and conditions of the RFP document. We would hold the terms of our bid valid for 180 days as stipulated in the RFP document.

Zone	Applied (Yes/No)	detail of Demand draft submitte dtowards Cost of Bid	Detail EMD in the form of Demand Draft /FDR/Net banking through RTGS/NEFT /bank Guarantee submitted
Zone I			
Zone II			
Zone III			

We understand you are not bound to accept any Proposal you receive.

Yours sincerely,
Authorized Signature [In full and initials]:

Name and Title of Signatory:

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Name of Firm (in Case of Sole Bidding)Address:

Location: _____

Date: _____

**THE ABOVE CORRIGENDUM IS A PART OF ORIGINAL TENDER
DOCUMENT**